

# 2024 Public Programs



Jan - Nov 2024



## Jan - Mar

Embracing Cultural Diversity in The Workplace

30th January 2024

Competency Based Recruitment

29th Feb & 1st Mar 2024

Customer Experience Management -  
Implementation Certification

19th, 20th and 21st March 2024

## Apr - Jun

Enhancing Personal Assistant / Secretarial  
Skills using Automation & AI

23rd & 24th April 2024

Managing Conflict & Disciplinary Processes

28th & 29th May 2024

Understanding Total Rewards Management for  
Junior HR Professionals

26th & 27th June 2024

## Jul - Sep

Managing Sexual Harassment in the Workplace

28th & 29th July 2024

High Performing Life - Improving Performance  
in Life and Work

21st August 2024

Coaching & Mentoring for Performance

25th & 26th September 2024

## Oct - Nov

Change Management: A Guide on Managing  
Gen Z

20th & 21st November 2024

